



## Simulation Learning Barometer

### Background

The Simulation Learning Barometer is a benchmarking and monitoring device for measuring the impact of simulation-based pedagogies in business education. The barometer can also be used to monitor changes in learning outcomes following adjustments to pedagogy (e.g. assessment, learning resources).

### Development of the Barometer

The development of the barometer included the following steps:

- Identification of key constructs and scales from the literature
- Development of a conceptual framework
- Development of survey questions and scales by the project team
- Student focus groups to refine tune survey items
- Pilot-testing of pre- and post-simulation surveys with a small cohort of students (25 respondents)
- Trial of pre- and post-simulation surveys with an undergraduate and postgraduate cohort, including open-ended question to capture additional constructs (200+ respondents).
- Statistical analysis to verify key constructs
- Feedback from the project reference panel

### Format of the Simulation Learning Barometer

The *Simulation Learning Barometer* consists of a pre-simulation survey and a post-simulation survey, however some survey items would be suitable for use at regular intervals to monitor learning engagement and outcomes throughout a simulation. The post-simulation survey includes a number of items and takes about 20 minutes to complete. The barometer consists of a collection of items and educators can select only the items they wish to measure.

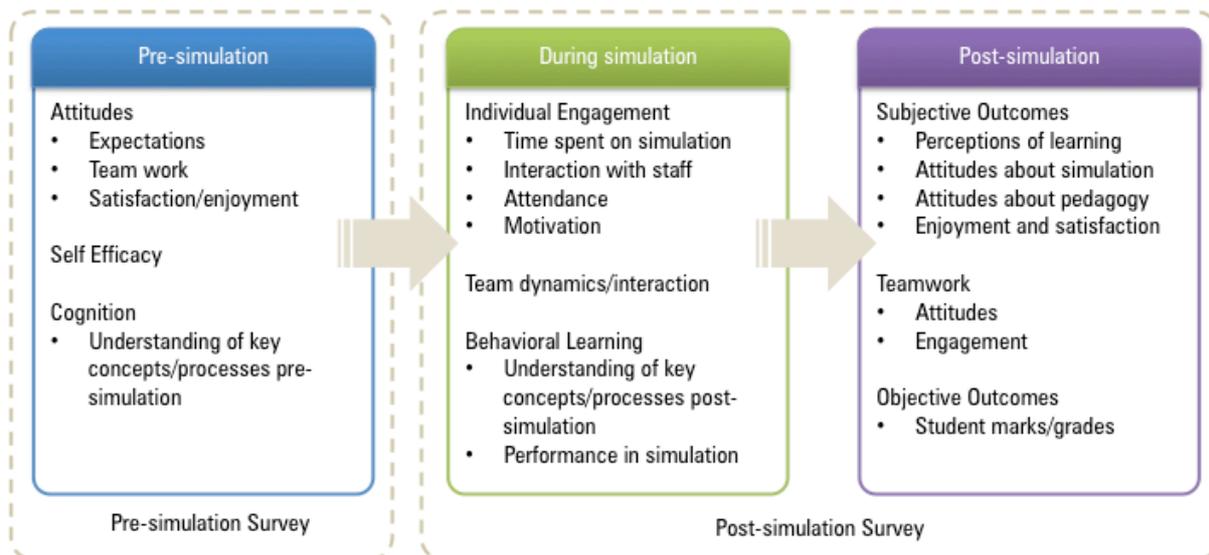
### Structure of the Simulation Learning Barometer

The barometer consists of pre-simulation and post-simulation surveys, which are used to determine changes in learning over the semester. This approach is encouraged and supported by other researchers (Cronan & Douglas, 2012; Foster, 2011; Hsu, 1989; Seethamraju, 2011). The barometer is built on the premise that the impact of simulations can be measured by monitoring different variables that before, during and after the simulation (see figure on next page).

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**Figure 1.** Key constructs measured by the Simulation Learning Barometer

### Pre-simulation

Antecedents to learning include attitudes about learning expectations, teamwork and enjoyment as well as self-efficacy (Ineson, Jung, Hains, & Kim, 2013). The barometer measures a number of these items using a set of self-reported rating scales developed from the literature, student focus groups and trial surveys.

The learning outcomes of simulations have been tested with cognitive measures, such as student grades, and with affective measures, such as student perceptions of learning and student satisfaction. The complexities of measuring learning outcomes have been acknowledged and attempts to measure the learning outcomes of simulations have resulted in mixed results (Anderson & Lawton, 2009; De Freitas & Jarvis, 2007; Keys & Wolfe, 1989). Gosen and Washbush (2004) reviewed and categorized the problems of simulation research into three areas: correlates of performance, validity of simulations, and the nature of the instruments used to measure the effectiveness of simulations. Initial research in the field assumed that simulation performance could be used as a proxy for learning but this has proved to be inaccurate (Batista & Cornachione, 2005). A meta-analysis of research on simulations found that of the 248 studies evaluated, only 32 could be included in the meta-analysis owing to methodological and reporting flaws (Vogel et al., 2006). The absence of a theoretical framework and lack of rigor in design have been identified as problems with previous efforts to measure the impact of simulations (Ruben, 1999; Wu et al., 2012). Finally, much of the research is conceptual rather than empirical (Feinstein & Parks, 2002), as is evident by the lack of empirical testing and measurement.

In evaluating simulations, very few studies have reported both subjective and objective measures (Anderson & Lawton, 2009; Cronan, Léger, Robert, Babin, & Charland, 2012). These are sometimes described as indirect or direct measures (Lo, 2010).

In the Simulation Learning Barometer objective measures will be captured through a problem-based scenario while behavioural learning will be measured through students' performance in the simulation. The problem-based scenario provides a baseline for the post-simulation survey but it will be necessary to adapt the scenario for different simulators. Subjective measures will include self-reported expectations and perceptions of knowledge and skills acquired during the simulation (Batista & Cornachione, 2005). These skills are measured before the simulation by asking students what they expect to learn and this is then compared with perceptions of what they learned in the post-simulations survey.

**Table 1.** Pre-simulation survey items

<b>Constructs</b>	<b>Measurement</b>
<b>Expected learning outcomes</b>	<i>Section 1: Learning from simulations</i> Q2 (items 1 to 9)
<b>Bloom's Taxonomy</b>	<i>Section 1: Learning from simulations</i> Q2 (items 10 to 14)
<b>Expected enjoyment</b>	<i>Section 1: Learning from simulations</i> Q3 (items 1 to 6)
<b>Collaboration</b>	<i>Section 2: Teamwork</i> Q4 (items 1 to 7)
<b>Self-efficacy</b>	<i>Section 3: Individual engagement</i> Q5 (items 1 to 9)
<b>Cognition</b>	<i>Section 4: Problem solving case study</i> Q6 to Q12
<b>Demographics</b>	<i>Section 5: About You</i> Q13 to Q21

### During the Simulation

Although these items relate to inputs and processes during the simulation they are measured at the end of the simulation using the post-simulation survey. Chaparro-Peláez et al. (2013) found three factors that affect students' perceived learning: satisfaction, time dedication, and collaborative learning. Online business simulations generally require students to work in teams to plan, coordinate and manage a virtual business. Students learn by developing knowledge and understanding from their experiences and interactions with others through a process of social constructivism (Boulos, Maramba, & Wheeler, 2006; Jonassen, Peck, & Wilson, 1999). Simulations provide fertile opportunities for constructivist learning because they provide multiple representations of reality, attempt to represent the natural complexity of the real world and attempt to replicate authentic tasks (Lainema & Makkonen, 2003). The learning barometer includes items designed to measure engagement and collaboration through teamwork. The problem-based case study used in the pre-simulation survey is presented again on the post-simulation survey to measure whether students have developed a better understanding of key concepts/processes.

## Post-simulation

The barometer draws on Bloom's taxonomy to evaluate the learning outcomes of simulations. Hsu (1989) argues that the outcomes of simulations should be measured across all three of Bloom's domains of cognitive, affective, and psychomotor learning. Previous simulation research found that learning exists when a personally responsible participant cognitively, affectively and behaviourally processes knowledge, skills and/or attitudes in a learning situation (Agnello, Pikas, Agnello, & Pikas, 2011). Cognitive learning can be described as developing an understanding of basic facts. Affective learning is where the simulation participants perceive that they learn, hold positive attitudes and satisfaction. Whilst behavioural learning might be described as simulation participants taking the facts and formulating correct decisions or actions (Agnello et al., 2011). Behavioural learning should demonstrate problem analysis and decision-making and the application of cross functional skills (Hermens & Clarke, 2009). The barometer requires students to reflect on what they have learned by responding to a series of scale items representing cognitive, affective and behavioural outcomes and skills at different levels of Bloom's taxonomy.

**Table 2.** Post-simulation Survey items

<b>Constructs</b>	<b>Measurement</b>
<b>Perceived learning outcomes</b>	<i>Section 1: Learning from simulations</i> Q2 (items 1 to 9) Business knowledge & skills Q2 (items 10 to 14) Bloom's Taxonomy
<b>Simulation attitudes</b>	<i>Section 1: Learning from simulations</i> Q3 (items 1 to 5) Attitude Q3 (items 6 to 8) Career readiness Q3 (items 9 to 12) Satisfaction
<b>Pedagogy</b>	<i>Section 2: Learning Activities</i> Q4 (item 1) learning activities Q4 (items 2, 3, 4,) assessment tasks Q4 (item 5) user interface Q4 (items 6 to 11) resources Q4 (items 12 to 14) course satisfaction
<b>Collaboration</b>	<i>Section 3: Teamwork</i> Q5 (items 1, 3, 5, 10, 12, 14) collaborative learning Q5 (items 9, 11, 13) Q5 (items 2, 4, 6, 7, 8) socially shared metacognition Q5 (items 15, 16, 17, 18) individual outcomes Q7-Q8 online engagement
<b>Collaboration attitudes</b>	<i>Section 3: Teamwork</i> Q6 (items 1 to 8)
<b>Self-efficacy</b>	<i>Section 4: Individual engagement</i> Q10 (items 1 to 9)
<b>Engagement</b>	<i>Section 4: Individual Engagement</i> Q9 (items 1-5) <i>Section 6: About You</i> Q18, 19, 20, 21, 22
<b>Cognition and performance</b>	<i>Section 5: Problem solving case study</i> Q11 to Q17 Directly observed performance in simulation

Subjective measures include student's perceptions of learning from the simulation, attitudes toward the simulation, collaboration and self-efficacy.

- Evaluation of the simulation includes perceived cognitive outcomes, which is an indirect measure of cognitive outcomes. Students perceived cognitive outcomes are their perceptions of learning which include a range of skills. These include for example, development of skills in finance, marketing, and HR. More advanced skills were also included in line with Blooms Taxonomy, such as problem solving and critical thinking.
- Students attitudes toward the simulation include affective attitudinal statements of enjoyment and satisfaction. It also includes perceptions of the simulation assisting their future career prospects and communication skills. Positive attitudes and satisfaction have been found to improve student learning.
- Students experience surrounding attitudes toward group work, perceptions of collaborative and social cognitive learning are included.
- Individual engagement is captured through motivation, level of self-directed learning, and self-efficacy.

As a major objective of the project surrounds pedagogy, the project also measures students attitudes regarding resources, learning activities and assessment tasks. Student performance and grades are an important part of the barometer but are not captured using the survey because educators would already have this information. Students are asked for their ID number so that survey responses can be matched to these grades.

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